

## NBIS data enquiries packages and costs

### Commercial request type:

<i>Standard packages</i>			
<b>Package</b>	<b>Summary</b>	<b>Description</b>	<b>Charge (excl VAT)</b>
<p><b>A1: Standard 2km package</b> Buffers as below: 2km = SoCC and INNS species, habitats, veteran trees and local sites 5km = National sites 8km = International sites</p>	<p>RECOMMENDED package for most customers</p>	<p>Search with the specified buffers around a point or line, or a polygon. Species data: we will provide all years' data as standard.</p> <p><i>* Due to licensing restrictions, searches with a length of 10km or greater, or a search area over 100km<sup>2</sup> will not contain BTO bird data. BTO data for larger searches can be requested directly from the BTO <a href="#">HERE</a>, particularly when undertaking <a href="#">ECiA type work</a>.</i></p>	<p><b>From £145</b> - The quoted charge will be calculated based on the total area of the search requested, i.e. site of interest plus buffer.</p>
<p><b>A2: Standard 2km package plus additional bats at 6km</b> Buffers as below: 2km = SoCC and INNS species, habitats, veteran trees and local sites 5km = National sites 6km = Bats 8km = International sites</p>	<p>RECOMMENDED package for most customers, with addition of bats at BCT recommended core sustenance zones (CSZs). Recommended package for Neighbourhood and Parish plans</p>	<p>Search with the specified buffers around a point or line, or a polygon. Species data: we will provide all years' data as standard. Records for bats within the 6km buffer for all years to cover sustenance/foraging ranges.</p> <p><i>* Due to licensing restrictions, searches with a length of 10km or greater, or a search area over 100km<sup>2</sup> will not contain BTO bird data. BTO data for larger searches can be requested directly from the BTO <a href="#">HERE</a>, particularly when undertaking <a href="#">ECiA type work</a>.</i></p>	<p><b>As standard 2km package + £50</b></p>
<p><b>B1: Standard 5km package</b> Buffers as below: 5km = SoCC and INNS species, habitats, veteran trees and local sites 10km = National sites 30km = International sites</p>	<p>OPTIONAL package for customers dealing with Nationally Significant Infrastructure Projects (NSIP, 2008)</p>	<p>Search with the specified buffers around a point or line, or a polygon. Species data: we will provide all years' data as standard. This package is suitable for large NSIP projects.</p> <p><i>* Due to licensing restrictions, this package will not contain BTO bird data. Customers requesting this package may wish to approach the BTO directly for access to this data <a href="#">HERE</a>, particularly when undertaking <a href="#">ECiA type work</a>.</i></p>	<p><b>From £238</b> - The quoted charge will be calculated based on the total area of the search requested, i.e. site of interest plus buffer.</p>

<p><b>B2: Standard 5km package plus additional bats at 10km</b>          Buffers as below:          5km = SoCC and INNS species, habitats, veteran trees and local sites          10km = Bats and National sites          30km = International sites</p>	<p>OPTIONAL package for customers dealing with Nationally Significant Infrastructure Projects (NSIP, 2008), with addition of bats at a larger radius.</p>	<p>Search with the specified buffers around a point or line, or a polygon. Species data: we will provide all years' data as standard. This package is suitable for large NSIP projects. Records for bats within a 10km buffer for all years to cover sustenance/foraging ranges.</p> <p><i>* Due to licensing restrictions, this package will not contain BTO bird data. Customers requesting this package may wish to approach the BTO directly for access to this data <a href="#">HERE</a>, particularly when undertaking <a href="#">ECIA type work</a>.</i></p>	<p><b>As standard 5km package + £50</b></p>
<p><b>C1: European Protected Species (EPS) Mitigation Licence 2km package</b>          Buffers as below:  <b>2km:</b> GCN only, 1 package per licence</p>	<p>RECOMMENDED for customers delivering works as part of an European Protected Species (EPS) Mitigation Licence for Great Crested Newts (GCN)</p>	<p>Search with the specified buffers around a point or line, or a polygon. Species data: we will provide all years' data as standard</p>	<p><b>From £90</b> - The quoted charge will be calculated based on the total area of the search requested, i.e. site of interest plus buffer.</p>
<p><b>C2: European Protected Species (EPS) Mitigation Licence 6km package</b>          Buffers as below:  <b>6km:</b> Bats only, 1 package per licence</p>	<p>RECOMMENDED for customers delivering works as part of an European Protected Species (EPS) Mitigation Licence for Bats</p>	<p>Search with the specified buffers around a point or line, or a polygon. Species data: we will provide all years' data as standard</p>	<p><b>From £120</b> The quoted charge will be calculated based on the total area of the search requested, i.e. site of interest plus buffer.</p>

Package	Summary	Description	Charge
<b>Custom searches</b>	Non-standard requests which meet the <a href="#">ecological best practice and standards</a>	<p>Typical examples that are acceptable are:</p> <ul style="list-style-type: none"> <li>✓ Increased search radius</li> <li>✓ All species requests</li> <li>✓ Invasive Non-native Species only</li> <li>✓ Searches for other European Protected Species (EPS) Mitigation Licences and Licences to interfere with setts or survey, for Badgers, Barn owls, Natterjack toads, Otters, Water voles, and A12 licences – Table 3 in our <a href="#">Best Practice and Ecological Standards</a> covers our recommendations for what should be requested</li> </ul> <p>Ecologically justifiable standalone or additional components may be acceptable requests.</p> <p><i>* Due to licensing restrictions, searches with a length of 10km or greater, or a search area over 100km<sup>2</sup> will not contain BTO bird data. BTO data for larger searches can be requested directly from the BTO <a href="#">HERE</a>, particularly when undertaking <a href="#">ECIA type work</a>.</i></p>	Quoted based on standard data charges but reflecting the data being requested.
<b>Daily rate work</b>		NBIS is happy to undertake bespoke work for which quotes will be based on our daily rate. Please see our website for <a href="#">examples of previous work</a> or <a href="#">contact us directly</a> .	<b>£530</b>

Please note (but also read our full [terms and conditions](#)):

- European Protected Species (EPS) Mitigation Licences and Licences to interfere with setts or survey packages must match to only the “mitigation licence” reason for request. Only in exceptional circumstances when ecologically justifiable will an exemption be made.
- All charges will be reviewed periodically. Inflation increases may be made every year.
- All charges are subject to VAT.
- Ecological consultant Service Level Agreements (SLAs) will be available (at NBIS discretion) to regular customers who wish to commit to a 12-month rolling agreement (reviewed each year). Signing up will give the customer unlimited data searches within a 12-month period – these should be for point or small site searches using A1, A2 and C1 and C2 packages only; other packages and custom searches will be charged separately. SLAs will be based on average number of searches requested in the 3 full years prior to SLA agreement, with 20% discount applied. Invoiced quarterly where possible.
- Where charges are made, they are for the time taken to collate, manage, process and analyse data and for the IT systems and overheads that create the results provided; rather than for the information itself.
- Payments will be requested by invoice from Norfolk County Council; if you have a purchase order, please provide this number when completing the online form.
- NBIS will accept individual searches for multi-part/polyline features, but only as per [“Multipart and polyline request guidance”](#).
- Protected site boundaries will only be released as GIS files where an OS licence number has been provided.
- Where a search returns an extremely large number of records, we may supply Excel and GIS files instead of eMapper access. Very large searches may need to be run without habitat data to ensure usability. Where a large search of habitat data is required, this may be provided separately as GIS files.
- We will continue to apply the cross-boundary search procedure as detailed in the [East of England region Standard Data Enquiry Service](#) - Some larger cross-boundary searches may involve charges by the relevant adjacent records centre(s). The adjacent records centre(s) will return results for their area to their timescales but always to maximum of 10 days.  
**Please note that there has been changes to the way cross-boundary searches are run and that we will no longer be including searches with a search area over 15.2 km<sup>2</sup> (2km radius, plus small site) under the agreement on a discretionary basis, where there is only a small area of overlap with an adjacent county. It will now be the customers responsibility to contact the signposted LERC(s) to request this data if required.**

## Non-chargeable request types:

[Partnership, non commercial (planning) and academic/research]

<i>Standard packages</i>		
<b>Package</b>	<b>Summary</b>	<b>Description</b>
<b>D1: Standard 2km package:</b> Species of Conservation Concern (SoCC), Non-native invasive species, designated sites, veteran trees, and habitats - all within 2km buffer of site/area of interest	RECOMMENDED package for a buffered site search, for most non-chargeable use <i>* Due to licensing restrictions, searches with a length of 10km or greater, or a search area over 100km<sup>2</sup> will not contain BTO bird data.</i>	Search with the specified buffers around a point or line, or a polygon. Species data: we will provide all years' data as standard.
<b>D2: 2km All Species, Sites and Habitats:</b> All species records (inc Non-native invasive species), designated sites, veteran trees and habitats - all within 2km buffer of site/area of interest	All species package for customers requiring a full buffered site audit of wildlife within a specific site/area <i>* Due to licensing restrictions, searches with a length of 10km or greater, or a search area over 100km<sup>2</sup> will not contain BTO bird data.</i>	Search with the specified buffers around a point or line, or a polygon. Species data: we will provide all years' data as standard.
<b>D3: Within site search:</b> Species of Conservation Concern (SoCC), Non-native invasive species, designated sites, veteran trees, and habitats - within the site/area of interest	RECOMMENDED package for a within site search, for most non-chargeable uses <i>* Due to licensing restrictions, searches with a length of 10km or greater, or a search area over 100km<sup>2</sup> will not contain BTO bird data.</i>	Search with the specified buffers around a point or line, or a polygon. Species data: we will provide all years' data as standard.
<b>D4: Within site All Species, Sites and Habitats package:</b> All species records (inc Non-native invasive species), designated sites, veteran trees and habitats - within the site/area of interest	All species package for customers requiring a full site audit of wildlife within a specific site/area <i>* Due to licensing restrictions, searches with a length of 10km or greater, or a search area over 100km<sup>2</sup> will not contain BTO bird data.</i>	Search with the specified buffers around a point or line, or a polygon. Species data: we will provide all years' data as standard.
<b>Custom searches</b>	Non-standard requests which meet the <a href="#">ecological best practice and standards</a>	Typical examples that are acceptable are listed in the Custom Examples table below the commercial packages. However

		ecologically justifiable standalone or additional components such as just requesting INS (acceptable), may be acceptable requests.
<b>Bespoke requests</b>	Requests that involve significant time input from NBIS staff, such as projects, may need to be charged for, even if non-for-profit outcomes	

Please note:

- Some not-for-profit customers may be able to request, through these request types, the packages A-C listed in the commercial table, free of charge.
- All Public request type users will need to submit a custom search and will not receive sensitive species.